



Dannemora Federal Credit Union is bringing a new and improved digital banking service to our members.

The digital banking update has been months in the works. We are using the latest technology to create a digital banking experience that we know you're going to love.

You'll have immediate access to your account with robust tools and the latest in security to help you manage your finances anytime, anywhere.

Visit DFCU's [Education Center](#) for video demos and click-thru demos to test out our new digital banking

IMPORTANT THINGS TO NOTE:

1. CURRENT ONLINE/MOBILE BANKING USERS MUST SIGN IN TO YOUR ACCOUNT IN THE FIRST 60 DAYS WITH YOUR CURRENT CREDENTIALS (PASSWORD IS THE LAST SIX DIGITS OF THE PRIMARY ACCOUNT HOLDERS SOCIAL SECURITY NUMBER). YOUR LOGIN WILL NOT WORK ON THE 61ST DAY.
2. JOINT ACCOUNTS WILL HAVE ONE USER ID PER ACCOUNT. PLEASE TAKE THIS INTO ACCOUNT WHEN SETTING UP ACCESS TO JOINT ACCOUNTS.
3. Visit [ONLINE BANKING UPGRADE LANDING PAGE](#) FOR ADDITIONAL INFORMATION.

Current Online/Mobile Banking Members: Please follow the below directions to access your accounts online. (First Time Logins)

- 1) Log into online banking

The screenshot to the left is the initial screen you will see when you enter Online Banking. **(First Time Logging in)**

Upon arrival at this screen, please enter your User ID and Password.

Your User ID will be your current online/ mobile banking User ID.

Your Password will be the last six digits of Primary social security number.

2) Accept the Terms and Conditions

Review the terms and conditions for the new online banking program. When finished reading the terms and conditions, please click the box that states "I have read and accept the terms and conditions."

Please click the Continue button.

3) Create a New Password

You will be required to enter your current password which will be the last six digits of your social security number.

In the second box, you will need to enter your new password. In the third box, you will need to confirm your new password.

Please click Save to move to the next screen.

3) Select (5) Security Questions and Provide Answers

For your security, you will need to choose five security questions and provide answers.

When logging in from an unidentified device, you will be required to answer security questions.

4) Set Up Phone For Identity Verification

You will need to set up your phone for identity verification.

Please add a nickname for your phone and select the option for verification, either text message or a phone call.

For landline's select "Receive a call"

Then click Save to move to the next step.

5) Validate your code with the OTP (One Time Passcode) or Phone Number feature

When you have received a phone call or text message with your verification code, please enter the code.

Click the Verify button and you will be taken to the online banking main screen where you will see your account information